

Ashley Peltier

Connect Mat-Su  
Director



**Connect Mat-Su**

Local support for local needs



# INTRODUCTION

**Mission:** *Connect Mat-Su strives to become the connection between the community and its resources.*

**Vision:** *A community where all residents have immediate access to the information, referrals, and direct assistance needed to thrive physically, mentally, socially and emotionally.*

---

# HISTORY AND DEVELOPMENT

- **Community Health Needs Assessment**

*Residents indicated a need for a way to access community resources*

- **Sultana**

*A Foraker Group program that allows new initiatives or programs to launch with back-office support*

- **Mat-Su Health Foundation Adoption**

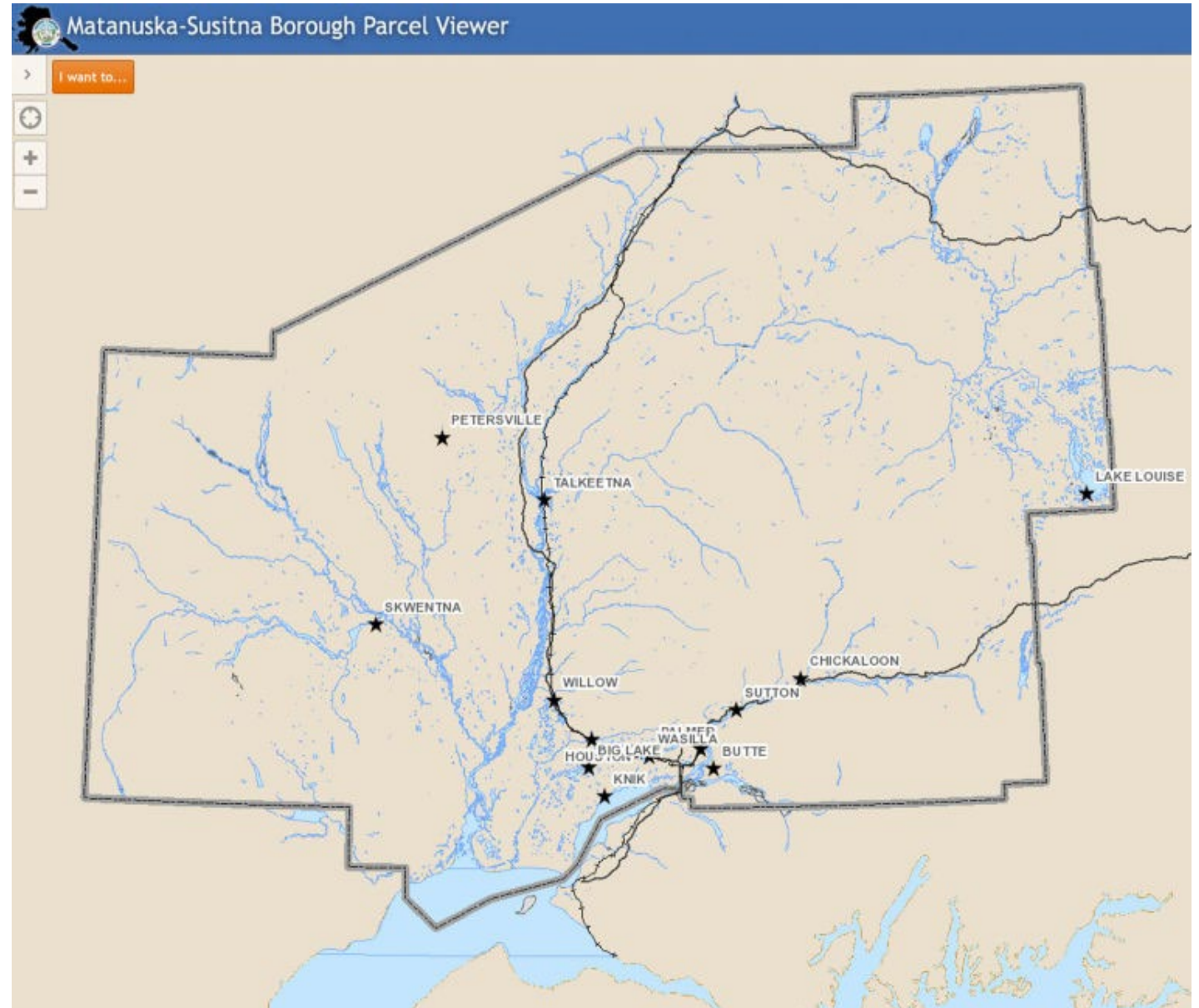
*After the Sultana incubation period, the program was moved to MSHF and remains financially and programmatically supported*

- **Budget**

*\$1.2M- 6 FTE, technology investments and improvements*

## WHO WE SERVE

- Mat-Su Borough
- Providers and clients
- No eligibility requirements
- Services are free and confidential

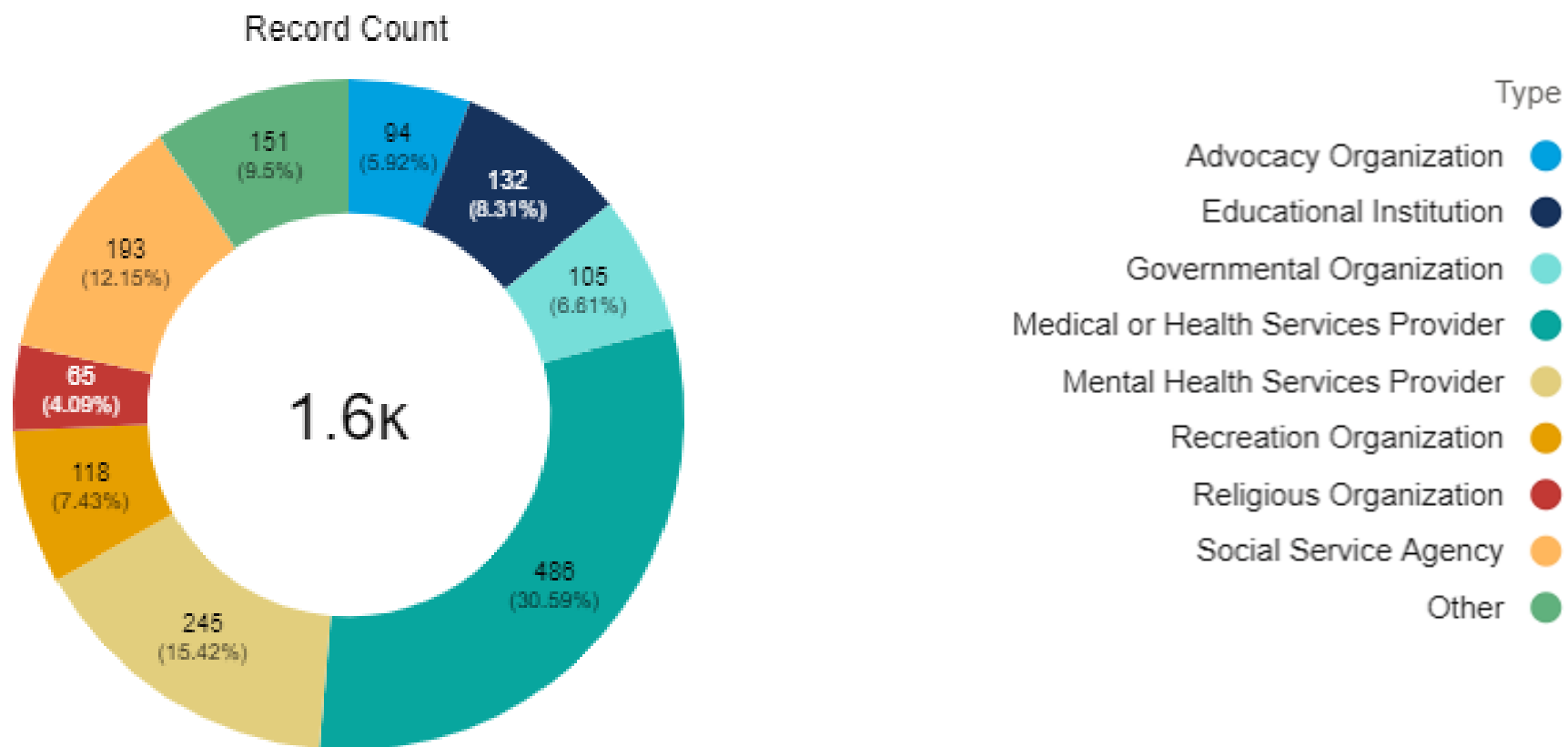


# CLIENT EXPERIENCE

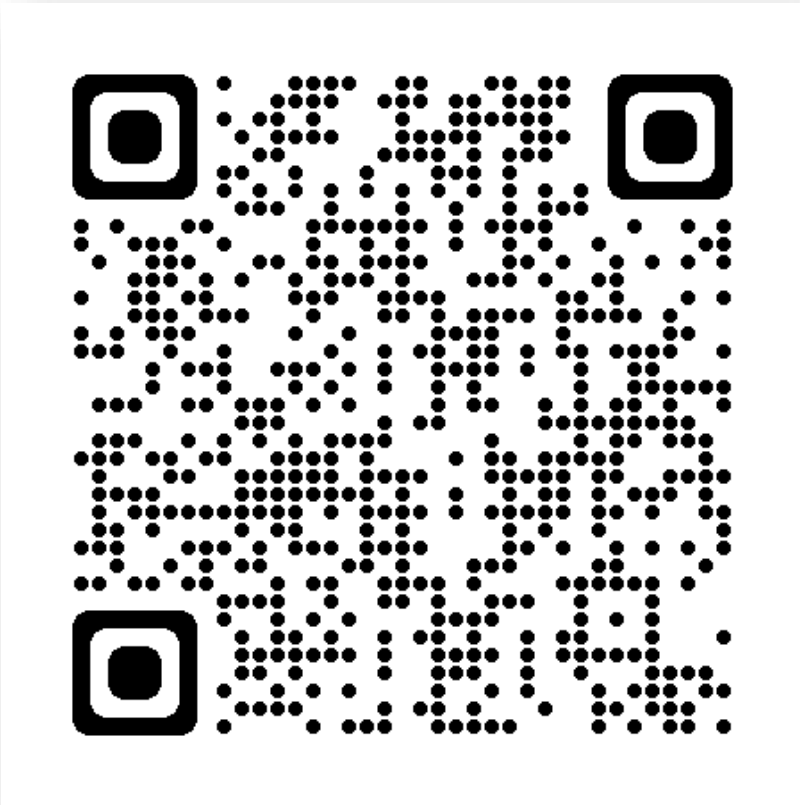
1. Introduction and get to know the client's needs
2. Provide referrals for programs eligible for
3. Provide a warm hand off if necessary
4. Follow-up for basic and emergent needs



# RESOURCE DATABASE



# WEBSITE



<https://www.connectmatsu.org/>

## Connect Mat-Su

Connect Mat-Su is a comprehensive health and social services information and referral hub, ensuring that every person in the Mat-Su Borough has what is needed to live a healthy and fulfilling life. We provide a physical and virtual resource center linking residents with immediate access to the information, referrals, and direct assistance specific to the Mat-Su. By maintaining and utilizing a database of community resource providers, we ensure that our resources are as comprehensive and up to date as possible.

### Find Services

Search for Mat-Su Services:



Care



Education

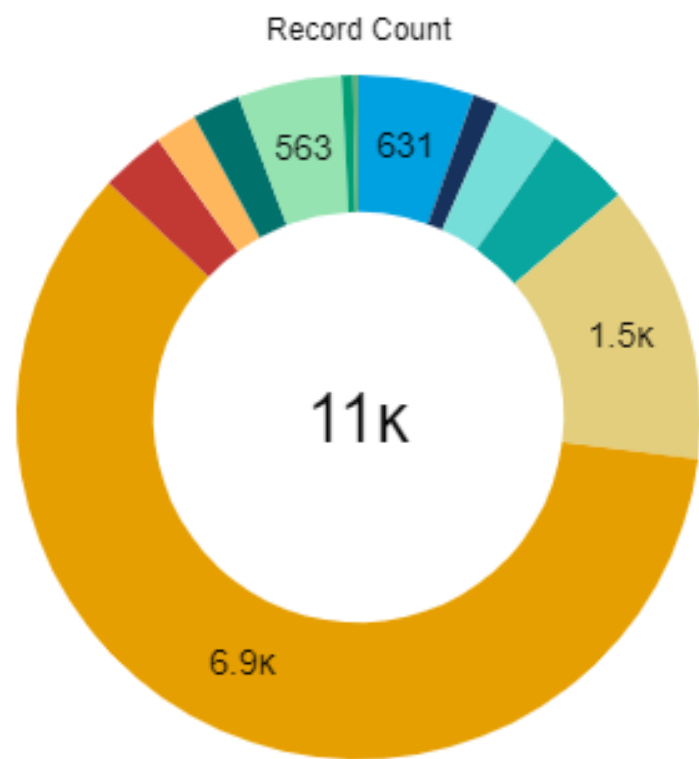


Food



Goods

# REFERRAL METRICS

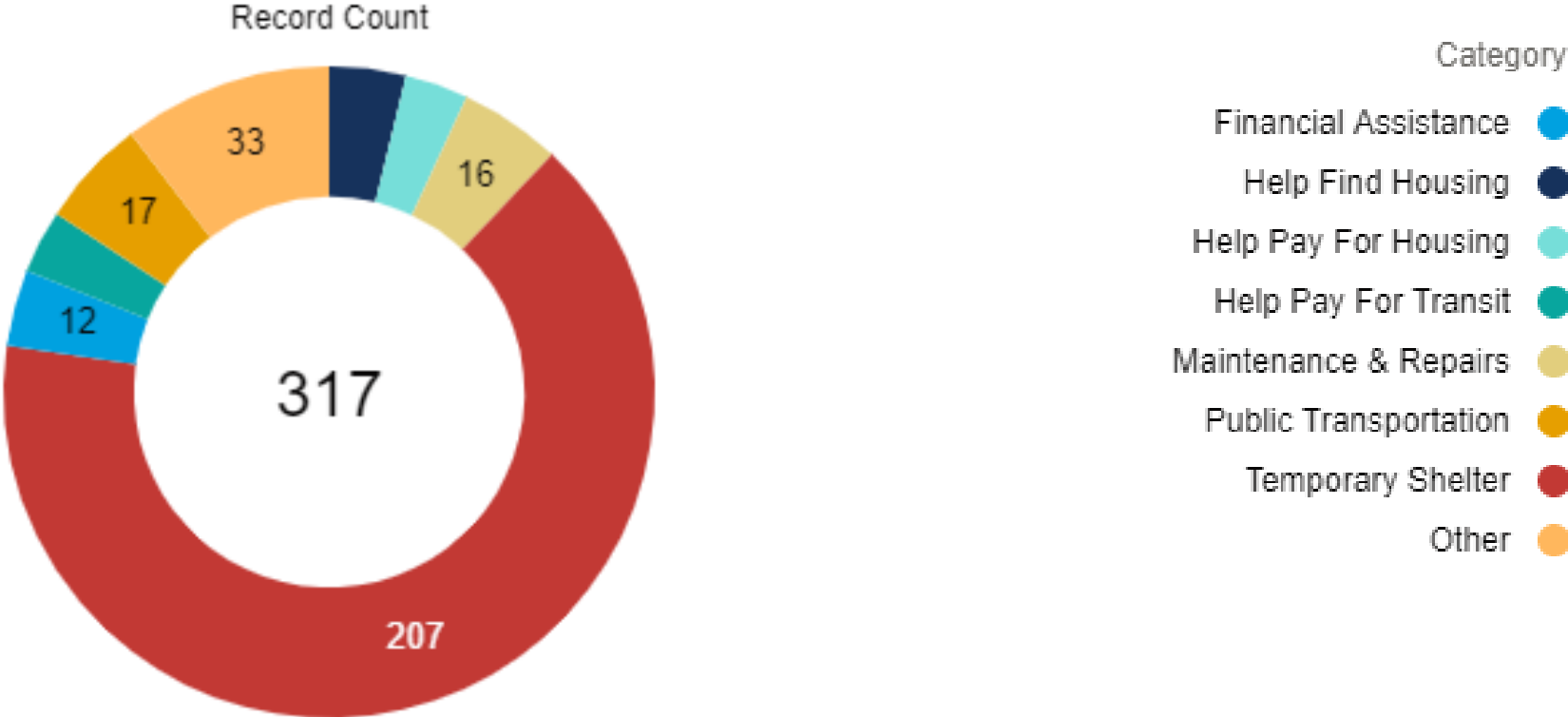


Case: Primary Issue/Concern

- Care
- Education
- Food
- Goods
- Health
- Housing
- Legal
- Money
- Other
- Social
- Transportation
- Work



# SYSTEM GAPS





## SERVICE UTILIZATION

- 2024 average 145 cases/month
- 2023 average 193 cases/month
- 2022: average 146 cases/month
- 2021: average 78 cases/month



## SYSTEMS PROJECTS & PARTNERSHIPS

- Health Care Partner E-Referral
- Crisis Now, Community Care Team
- Mat-Su Borough Emergency Services partnership
- Basic Needs Support Fund
- Hello Baby Workgroup
- Mat-Su Housing and Homelessness System Design
- Mat-Su Central Transportation Dispatch Pilot
- Mat-Su Multi-Disciplinary Team Facilitation



## FUTURE CONSIDERATIONS

- Sustainability
- Business planning
- Statewide Opportunities
- [Connect Mat-Su](#)

LET'S CONNECT!

Phone: 907-841-9115

E-mail: [apeltier@connectmatsu.org](mailto:apeltier@connectmatsu.org)

Website: [www.connectmatsu.org](http://www.connectmatsu.org)

